



Bob Brooks School Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to www.bobbrooks.com, www.bobbrooks.us, and Bob Brooks School of Real Estate and Insurance, Inc. and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Bob Brooks School of Real Estate and Insurance, Inc. include www.bobbrooks.com, www.bobbrooks.us, and Bob Brooks School. The Bob Brooks School website(s) is/are an education/ecommerce site(s). By using the Bob Brooks School website(s), you consent to the data practices described in this statement.

Collection of your Personal Information

In order to provide you with products and services on our Site, Bob Brooks School will collect personally identifiable information, such as your:

- First and last name
- Mailing address
- E-mail address
- Phone number
- Social Security Number (*Insurance Prelicensing students ONLY*)

If you purchase Bob Brooks School's products and services, we collect billing and credit card information. This information is used to complete the purchase transaction.

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services available on the Site. These may include: (a) registering for an account on our Site; (b) sending us an e-mail message; (c) submitting your credit card or other payment information when ordering and purchasing products and services on our Site. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

Use of your Personal Information

Bob Brooks School collects and uses your personal information to operate its website(s) and deliver the services you have requested, such as report your education to the proper state departments.

Bob Brooks School may also use your personally identifiable information to inform you of other products or services available from Bob Brooks School and its affiliates.

Sharing Information with Third Parties

Bob Brooks School does not sell, lease, or rent its customer lists to third parties.

Bob Brooks School may share data with trusted partners to help perform statistical analysis, send you e-mail or postal mail, or provide customer support. All such third parties are prohibited from using your personal information except to provide these services to Bob Brooks School, and they are required to maintain the confidentiality of your information.

Bob Brooks School may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Bob Brooks School or the Site; (b) protect and defend the rights or property of Bob Brooks School; and/or (c) act under exigent circumstances to protect the personal safety of users of Bob Brooks School or the public.

Tracking User Behavior

Bob Brooks School may keep track of the websites and pages our users visit within Bob Brooks School in order to determine with Bob Brooks School services are most popular. This data is used to deliver customized content and advertising within Bob Brooks School to customers whose behavior indicates that they are interested in a particular subject area.

Automatically Collected Information

Information about your computer hardware and software may be automatically collected by Bob Brooks School. This information can include: your IP address, browser type, domain names, access times, and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Bob Brooks School website.

Use of Cookies

The Bob Brooks School website may use “cookies” to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the web server that you have returned to a specific page. For example, if you personalize Bob Brooks School pages or register with Bob Brooks School Sites or services, a cookie helps Bob Brooks School to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, and so on. When you return to the same Bob Brooks School website, the information you previously provided can be retrieved, so you can easily use the Bob Brooks School features that you customized.

You have the ability to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies, if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Bob Brooks School services or websites you visit.

Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Security of your Personal Information

Bob Brooks School secures your personal information from unauthorized access, use, or disclosure. Bob Brooks School uses SSL Protocol (*https*) for this purpose. When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this site cannot be guaranteed.

Children Under Thirteen

Bob Brooks School does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian from permission to use this website.

E-mail Communications

From time to time, Bob Brooks School may contact you via e-mail for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication. In order to improve our services, we may receive a notification when you open an e-mail from Bob Brooks School or click on a link therein.

If you would like to stop receiving marketing or promotional communications via e-mail from Bob Brooks School, you may opt out of such communications by clicking on the UNSUBSCRIBE button within the e-mail.

External Data Storage Sites

We may store your data on servers provided by third party hosting vendors with whom we have contracted.

Changes to this Statement

Bob Brooks School reserves the right to change this Privacy Policy from time to time. We will notify you about changes in the way we treat personal information by sending a notice to the primary e-mail address specified in your account, by placing a prominent notice on our site, and/or by updating any privacy information on this page. Your continued use of the site and/or services available through this site after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

Contact Information

Bob Brooks School welcomes your questions or comments regarding this Statement of Privacy. If you believe that Bob Brooks School has not adhered to this Statement, please contact Bob Brooks School at:

Bob Brooks School of Real Estate and Insurance, Inc.
3931 South Sherwood Forest Boulevard
Baton Rouge, Louisiana 70816

E-mail address: admin@bobbrooks.com

Telephone number: 1-800-448-5693

Effective as of June 01, 2018.